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II B. Tech II Semester Supplementary Examinations, December - 2022 MANAGEMENT AND ORGANIZATIONAL BEHAVIOR (Common to ECE & PE) **Time: 3 hours** Max. Marks: 70 Answer any FIVE Questions, each Question from each unit All Questions carry Equal Marks **UNIT-I** a) Define management and explain importance of management. [7M] b) Describe the scientific management theory. [7M] Or a) What are the social responsibilities of management? Explain. [7M] b) Explain the characteristics of good organization structure. [7M] **UNIT-II** a) Discuss about training and development. [7M] What do you mean by marketing strategy? [7M] b) Or Explain the nature and importance of HRM. [7M] a) b) Describe the objectives of marketing management. [7M] **UNIT-III** a) What are the contemporary issues of strategic management? [7M] b) Trace out the generic strategy alternatives. [7M] Or a) Discuss about the elements of corporate planning process. [7M] Explain about balanced score card. b) [7M] **UNIT-IV**

a) Define behavior and what are the factors to influence the individual behavior? 7 [7M] b) Describe the change and learning management. [7M] Or

Compare and contrast between Douglas McGregor's Theory X and Theory Y. 8 a) [7M] b) What do you mean by perception? Explain its process. [7M]

UNIT-V

a) Define group dynamic and explain different kinds of groups. 9 [7M] What are the causes of Organizational conflicts? b) [7M]

Or

10 a) Discuss about the organizational culture and climate. [7M]

b) Define stress and explain the coping strategies of stress. [7M]

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